



PHONE: 902.678.7009

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7 Aberdeen Street, Kentville, NS.
B4N 2M9

*** Place orders via email is preferred, and outline engraving details (size, material, text and artwork). Returning customers please send photo example.***

HOURS OF OPERATION

Monday - 9:30am - 5pm
Tuesday - 9:30am - 5pm
Wednesday - closed to public
Thursday - 9:30am - 5pm
Friday - 9:30am - 5pm

Closed on weekends and ALL government holidays.

PORTERS TERMS AND AGREEMENTS

As adding an engraving is a service that's entirely personal and tailored to your wishes exclusively, engraved pieces are not eligible for returns, exchanges or refunds. All engravings are unique and often vary in final results and placement from piece to piece. If we've made a mistake or you're not happy with your engraving for any other reason you have 7 days to email us. In your message please outline the issue, provide photos and our team will be in contact.

72 business hours is required for most jobs, special orders from the catalogs please allow a week and a half minimum. Rush orders may be considered on a case by case scenario; we have the right to decline any order based on our current volume and demands. Extra fees may apply.

Once an order is placed in-store or online, no cancellations. Changes can be requested but we strive to keep our customization wait time to a minimum therefore once an order is placed we reserve the right to start processing the order immediately. Please be sure to check your spelling and be clear on your instructions. Incomplete orders will not be placed in the queue (size, material, text and artwork).

Our policy states that you are required to check all work prior to leaving, and that we are not responsible for the damage of the items once it leaves our door step. We check every item prior to customization for any defects or imperfections and guarantee that you're getting the best quality pieces. We conduct our business with integrity and honesty and ask that you do the same.

All orders over a single item must be placed via email and the text in a format that we can copy and paste into our program. We will no longer accept photos of text, post-it notes or hand scribbled messages for orders. We want to get the job done right the first time and electronic communication is vital to ensure we are keeping costs low for our clients.

****Multiple perpetual plaques or trophies requiring annual plates must be individually labeled clearly prior to being dropped off. We ask that you **also** supply an electronic copy of the information for us to cross reference and that these items are picked up promptly once completed. We charge storage fees on all items left in our store longer than 30 days. Any items left over 90 days will be sold to recoup costs.*

BASIC PRICING (all prices are subject to change without notice)

CATALOG PRICING DOES NOT INCLUDE OUR FEES (Include engraving fees, setup, proof or design fees)

PROOF CHARGES (if applicable).....\$25.00+
ARTWORK & DESIGN (if applicable).....\$25.00+
ENGRAVER SETUP (applied to all jobs).....\$8.00+
RUSH ORDERS (if applicable).....\$25.00+
ANNUAL/AWARD PLATES.....\$7.50+
NAMETAGS (pinback).....\$11.95
NAMETAGS (magnetic).....\$14.95
OFFICE NAME PLATES (desk or door).....\$14.95+

LAMICOID SIGNAGE BY SQUARE INCH (ELECTRICIANS & INDUSTRIAL PLEASE NOTIFY)
MEMORIAL PLATES.....\$14.95+
YETI, GLASS OR ACRYLIC LASER ETCHING.....\$20.00+
MEDALLIONS.....\$6.95+
WOODEN WALL PLAQUES.....\$16.95+
INDIVIDUAL BUILT TROPHY'S.....\$7.95+
Individual built trophies charged \$4.95 per plate.

Registered Shipping is available but all orders must be paid in full upfront (including shipping fees).